

Dairy Guest House

Access Statement

Introduction

We aim to cater for the needs of all who visit the Dairy Guest House. We have 6 guest bedrooms, 2 of which are on the ground floor. One of these ground floor rooms is a family room, the other ground floor room is a double room. The other 4 bedrooms are all on the first floor level. The following statement is a summary of our provision.

Bedrooms

There is central heating throughout the guest house. The temperature of each guest bedroom is controlled by thermostatic controls on the radiators. The beds are made up with linen sheets and pillowcases together with a blanket and covered with a bedspread. Each bedroom has a 'hospitality tray' with tea, coffee, hot chocolate and a bottle of water. In each room there is a hair dryer; a clock radio (some with iPod docking facility); and either a TV or DVD/TV with remote control. Each room has storage space which usually consists of a wardrobe or hanging space, chest of drawers and bedside cabinet.

Average bed-height is 58cm; average width of doorways (room entrance) is 75cm. In en-suite facilities - en-suite doorways average width is 74cm.; average WC height is 40cm; average height of wash-basins is 80cm.

Pre-Arrival

We are $\frac{3}{4}$ mile from the city centre - a walk of approx. 10 to 15 mins.

There is a bus stop 50m from the guest house with a half-hourly service to and from the city centre.

The main train station is less than 5 minutes away by car or 15 minutes by foot.

There are a number of local taxi services that have accessible taxis if required. We can supply contact numbers so that you may make a booking if required.

Brochures and menus can be provided in large print if necessary.

Our website, www.dairyguesthouse.co.uk provides pictures of a selection of our guest rooms and further information about the services we provide.

You can contact us by telephone or e-mail. Contact details are at the end of this document.

Arrival & Car Parking Facilities

We have 2 check-in times; either between 10am and 12noon or between 4pm and 6pm. Check-in outside of these times is by prior arrangement.

On arrival, we ask all guests to call at our front entrance. The entrance has 24hr lighting.

There is free roadside car parking with a parking permit provided in a designated

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area approximately 60m from the guest house.

We are able to assist guests with luggage if this is required.

On arrival, guests are provided with a registration card for completion, parking permits (if required) and maps and are then shown to their rooms and our facilities are explained.

Main Entrance & Reception

The front entrance has an initial step from the outside pavement of 19cm leading into an inner vestibule of approximately 1.2m square. An inner door leads into the hallway by way of a second step of 17cm height. The front door is left open during the day but locked at night (guests are provided with a key). The inner door has a bell push at a height of 1m and a key pad controlled lock. Both doors are 97cm wide. Entrance is into the hallway.

Hallway

Our tiled (original Victorian tiles) Hallway (approx. 1.2m narrowing to 0.7m by x 7m.) has a door into the Dining Room, a door into the rear courtyard (in turn leading to the 2 ground floor guest rooms, Rooms 5 and 6) and the stairs leading to the first floor and the remaining 4 guest rooms, Rooms 1 to 4.

Dining Room

Breakfast is served in our Dining Room and is accessed from the hallway. The entry is level and the door width is 80cm. The floor surface is covered with short pile carpet. There are 5 refectory-style tables (90cm long x 70cm wide x 75cm high) each seating 2 people and a larger oval table seating for 4 to 6 people (150cm x 90 cm x 80cm). A child's high chair is available if required. Chairs are without arms. Vegetarian and vegan diets are catered for and other dietary needs will, wherever possible, be catered for by prior notification.

Rear Courtyard

The door to the rear courtyard is from the hallway and is 80cm width. Two steps, of 16cm and 14cm, lead down to the courtyard. The courtyard is in 2 parts, is flat and of concrete construction. The courtyard is enclosed and has some shelter but is generally open to the elements. Two doors off the courtyard lead to Bedrooms 5 and 6.

Bedroom 5

A step of 22cm height leads into the bedroom through a door of 75cm width. An inner entrance way of 2m x 1m has 2 doors, 1 leading to the bedroom and the other leading into the en-suite shower room. The bedroom is 3.8m x 4m in size and contains a double and 2 single beds together with a chest of drawers, 2 bedside tables, and a 'rattan' style easy chair. The en-suite room contains a shower, wash basin and wc.

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The shower has a step in of 17cm. The floor covering is short pile carpet in the bedroom and floor tiles in the en-suite room.

Bedroom 6

A step of 14cm height leads into the bedroom which is 3m x 4m and contains a double bed, wardrobe, 2 chest of drawers and a 'rattan' style easy chair . The bathroom is 2.3m x 2.5m and has a bath with shower over (side height of bath is 55cm), wash basin and wc. The toilet and bath have grab rails fitted to the side. The floor covering is short pile carpet in the bedroom and floor tiles in the en-suite room.

Stairway

The stairway leads to the first floor and the 4 remaining guest rooms. The first section of the staircase has 10 steps. The staircase then turns left up another 2 steps, then left again up a further 6 steps. Each stair is 18cm high and 75cm in width. The landing is approximately 2.3m x 1.5m and has doors leading off to bedrooms 1, 2 and 3 and an alcove (width 65cm) through which bedroom 4 is reached. The doors to the bedrooms are an average width of 80cm. The stairs and the landing are covered in the same short pile carpet.

Bedroom 1

The bedroom measures 3.6m x 2.7m and has 1 double bed. The en-suite room, containing a shower, wash basin and wc, measures 2.3m x 0.7m. The room has a small built in wardrobe, a dressing table and chair, 2 bedside tables and a 'rattan' style easy chair. The floor covering is short pile carpet in the bedroom and tiled effect laminate flooring in the en-suite room.

Bedroom 2

The bedroom measures 4.5m x 3.9m and has 1 king size 4 poster bed. The en-suite room, containing a shower, wash basin and wc, measures 1.4m x 1.6m. The room has a small built in wardrobe, a dressing table and chair, 1 bedside table and a 2-seater Berger settee. The floor covering is short pile carpet in the bedroom and tiled effect laminate flooring in the en-suite room.

Bedroom 3

The bedroom measures 3.6m x 3.1m and has 2 single beds. The en-suite room, containing a bath with shower over, wash basin and wc, measures 2m x 1.9m. The room has a small built in wardrobe, a dressing table and chair, 1 bedside table and a 'rattan' style easy chair. The floor covering is short pile carpet in the bedroom and floor cushioning in the en-suite room.

Bedroom 4

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The bedroom measures 4.1m x 2.4m and has 1 double bed. The room has a wardrobe, a dressing table and chair and a 'rattan' style easy chair. The en-suite room, which contains a bath, wash basin and wc, measures 2.4m x 2.2m. The floor covering is short pile carpet in the bedroom and floor cushioning in the en-suite room. Please note that access on 1 side of the bed is very restricted.

Additional Information

Children are welcomed at the Dairy Guest House but we cannot accommodate pets. All internal and external areas of the guest house are non-smoking.

Fire evacuation procedures are clearly displayed in each of the rooms. The fire alarm rings continuously if evacuation is needed. If you need assistance in this kind of emergency (eg hearing impairment) please let us know on arrival and we will ensure that you are evacuated safely. Each room is fitted with a smoke detector and an alarm bell. There is a fire extinguisher in the hallway and on the upstairs landing.

There are folders in each guest bedroom which give tourist information about York and the surrounding area together with information about the guest house and other facilities. A selection of local information is also available in our displays in the entrance hallway.

Contact Information

Address : Dairy Guest House, Scarcroft Road, York YO23 1ND

Telephone : 01904 639367

Email : stay@dairyguesthouse.co.uk

Website : www.dairyguesthouse.co.uk

If you require further details or have any comments about the services we provide, please do not hesitate to contact us.